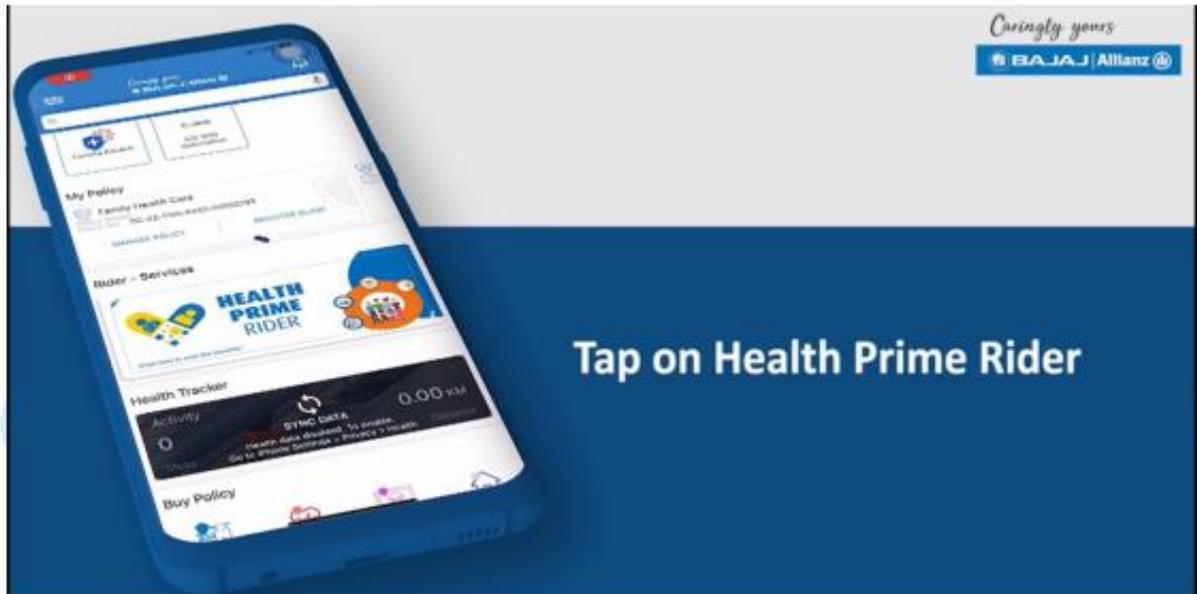# Step by Step Guide to use Caringly Yours App by Bajaj Allianz

Step 1: Download Caringly Yours App from Apple/ Playstore - Register and enable your Health policy with Health Prime rider - Option of Health Prime rider will start reflecting, tap on that.
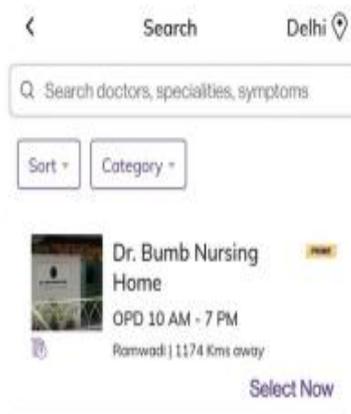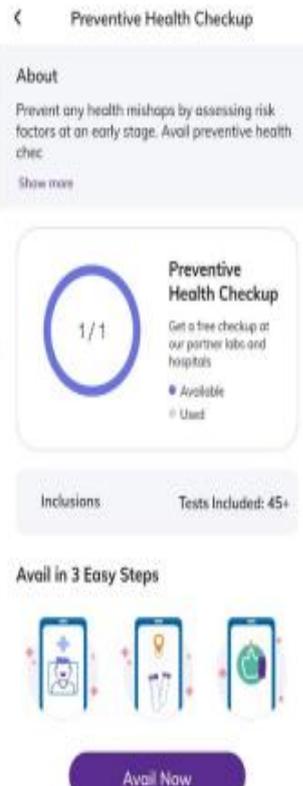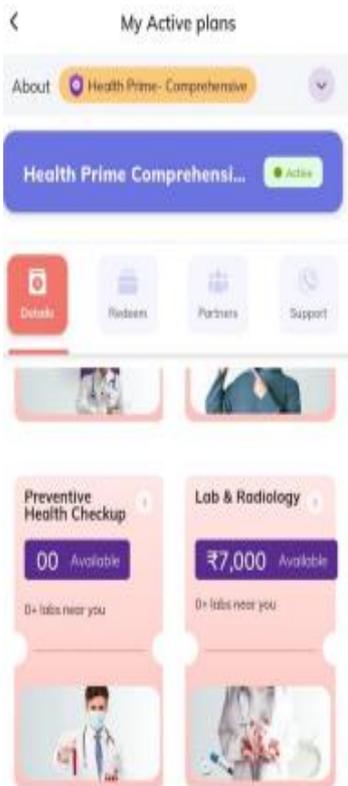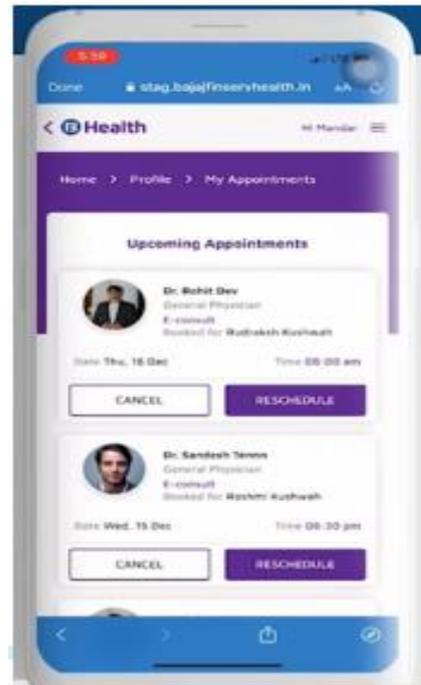

Step 2: The next page will show the cover bought with member details, tap on the member option for whom the services needs to be availed.
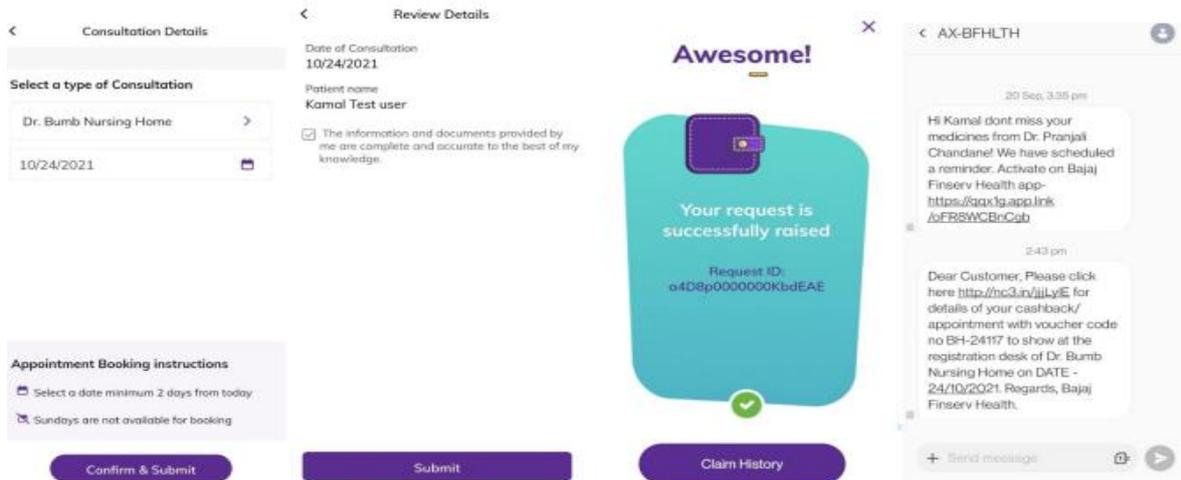

Step 3:

A. Now services like **Tele-consultation** can be availed against the selected member. Click on Tele-Consultation.
   i. A list of available doctors online will appear, select suitable doctor and Tap on 'Book Appointment'

ii.   The upcoming appointments can be viewed under, View Appointments

B. For Booking **Preventive health check-up**, click on "Preventive Health Check-up" option:

i. Customer to choose Health Check-Up Centre from list of centers
ii. Customer to choose the center & date of redemption
iii. Customer Clicks on "Confirm & Submit"
iv. Review Details screen open, Customer to self-verify and submit
v. User will get an SMS for confirmation

C. To avail **Lab benefits** utilization, customer to click on "Lab Benefits" option:

i. Customer to fill all details related to reimbursement of lab test cost and Click on "Next" button
ii. Upload document screen will Open, where customer to upload Invoice by clicking on "Upload Invoice" option for reimbursement
iii. Payments details screen will open, customer to upload cheque copy via "Upload Cheque" option. Customer to enter payment details, customer to clicks on "next" button
iv. Review details screen opens, customer to verify details and click on "Verify Via OTP" button
v. OTP is sent on customer's mobile number, OTP to will be filled and submitted