



Dos

- 1) Please keep your mobile banking MPIN confidential. Set an MPIN that is difficult to guess.
- 2) Set a password for your mobile device to prevent unauthorized access.
- 3) It is advisable to keep your Mobile Application updated.
- 4) Beware of shoulder surfers. Take precaution while typing confidential information such as your account details and password on your mobile in public places.
- 5) Always log out from your Mobile Banking application after completing any transaction.



Don'ts

- 1) Do not share your MPIN, OTP (One Time Password) or any confidential information with anyone. Ujjivan Small Finance Bank will never ask for such information.
- 2) Do not store any confidential information such as MPIN, debit card number, CVV number on your mobile device.
- 3) Do not install applications on your mobile device from untrusted sources.
- 4) Do not use a jail broken device to access your Mobile Banking application.
- 5) Do not leave your mobile device unattended after logging into your Mobile Banking application.
- 6) Do not use unsecured Wi-Fi or shared/public networks while accessing the Mobile Banking application.